

Terms & Conditions

Definitions

- 1a. 'Torbay District Scouts' refers to the Torbay District Scouts Council, and all members of the District Board of Trustees
- 1b. 'Booking' refers to a request by a group to hire the campsite, buildings or activities at Torbay District Scout Campsite
- 1c. 'Group' refers to the person with whom Torbay District Scouts will deal with in relation to a booking
- 1d. 'Torbay District Scout Campsite' refers to the buildings, camp pitches and land classed as the campsite
- 1e. The person named as Nights Away Permit Holder is expected to remain on site for every night of the camp

Booking

- 2a. **Camping** – we will provide a camping pitch, access to drinking water, toilet, and shower facilities
- 2b. **Hall and Kitchen** – the hirer of these facilities will have use of the Main Hall, Centenary Hall, Kitchen facilities and Leaders rooms (additional rooms suitable for 2-3 leaders) and camping pitch 1. The kitchen is fully equipped with commercial catering equipment, hot water and a fridge and freezer. There are no laundry facilities on site
- 2c. All bookings for camping and use of buildings are booked per person per night
- 2d. It is the responsibility of the Group to ensure that all details and dates on the Booking Confirmation are correct
- 2e. When a reservation is made, in the first instance it is regarded as provisional. By making a booking you are agreeing to our terms and conditions
- 2f. ***Provisional reservations are held for a period of 14 days from the date the Booking Form is emailed to the Group. Thereafter Torbay District Scouts reserve the right to release your reservation without notice. A booking is officially confirmed upon receipt of the relevant deposit and booking form***
- 2.g All bookings must be made a minimum of 7 days in advance. Bookings made less than 21 days before the intended arrival date are considered confirmed bookings from the outset with full payment being due
- 2.h The booking of on-site activities should be made at the point of the original booking. No bookings will be taken for on-site activities within 28 days of your arrival date. Activity bookings are subject to the availability of instructors and equipment
- 2i. Risk Assessments are available on site and on the website and ALL adults attending should be familiar with these
- 2j. Whilst every effort is made to honour your booking as it was at the time of confirmation, Torbay District Scouts reserve the right to make changes where necessary. On these occasions we will notify you of any changes as soon as possible and allow you the option to cancel your booking without penalty

Finance

- 3a. Prices and charges are subject to change on 1 January every year and are not necessarily those that were current at the time of making a booking
- 3b. All booking deposits are non-refundable
- 3c. The full booking cost will be calculated from the information provided on your booking form, any changes to numbers must be notified, by email, at least 28 days prior to your arrival date. (Please see cancellation charges below).
- 3d. The final payment for a booking must be made 14 days before the booking starts (payment details will be included on the final invoice)**
- 3.e. The Group will have full and final responsibility for all matters relating to a booking, including payment of fees

Cancellation

- 4a. Any changes to or cancellation of a booking by a Group must be confirmed by email to the Booking Manager or will not be valid
- 4b. Cancellation charges

In completing this form, I consent to Torbay Scouts collecting and storing my details. The personal information provided is used by Torbay Scouts in the planning and administration of the Campsite. All information is securely disposed of six months from the end of camp. Torbay Scouts will store this personal information in paper form and on computer systems in accordance with the General Data Protection Regulation. Your information will not be shared outside of the Scout Association. You can request a review of the data held.

In completing and returning this form you give Torbay Scouts permission to use your data. We value your privacy and will never share your details with a third party.

You have the right to decline this permission, please contact the Booking Manager for more information.

Torbay District Scout Campsite
Easterfield Lane, Torquay, Devon, TQ1 4SW



- 90 days or more – the deposit will be forfeited
- 28 days to 90 days – you will be required to pay 50% of the total bill based on the predicted figures on your confirmation invoice
- 28 days or less – you will be required to pay 100% of the total bill based on the predicted figures on your confirmation invoice

4c. Cancellation charges apply to all items booked, including activities

Activities

5a. All booked on-site activities must be conducted under the supervision of the Event Leader (or deputy). Adults accompanying the group agree to act in loco parentis at all times

5b. Accompanying adults for each group should know the specific health and medical needs of their group members, if a specific need is identified this should be discussed with the activity instructor at the start of the session

5c. Activity instructors reserve the right to remove a participant or a Group from an activity or cancel an activity if the conduct of the individual(s) is deemed by the instructor to be dangerous. The decision of the activity instructor is final. The full cost of the activity session will still be charged

5d. All bookings are subject to availability, alteration, and cancellation due to weather/operational factors. In this event we will notify you of any changes as early as possible. If it is not possible to rearrange your activity booking, you will not be charged

Supervision of Minors & Conduct on Site

6a. Responsibility for the supervision, behaviour and welfare of the group remains with the 'Nights Away Permit Holder' (Group Leader)

6b. It is the responsibility of the 'group' to ensure that all adults ie over 18, (with the exception of Scout Association Network Members who may be permitted to camp with no DBS if the camp is ADULT EXCLUSIVE) are vetted in accordance with either the **Scout Associations Child Protection Policy** or their organisations relevant procedures for safeguarding. All users must always follow the **Scout Association's Child Protection Policy "Young People First"** and the **Scout Associations Health and Safety Policy**. These Policies can be found at [Young People First](#) & [Safety Policy](#) . **Anyone** over 18 must have a valid DBS to take part in a camp or to run an activity with young people.

6c. Smoking is prohibited within the boundary of. Torbay District Scout Campsite. Those over 18 must follow the **Scout Association's Smoking Policy** at all times (see [Smoke Free Scouting](#))

6d. Adults (over 18) may consume alcohol within their own camping areas but must follow the **Scout Association's Alcohol Policy** at all times (see [Alcohol and Scouting](#)). The consumption of alcohol by under 18's is prohibited

6e. Substance abuse, possession, use and trafficking of illegal drugs and 'legal highs' during your stay at Torbay District Scout Campsite is prohibited. Torbay District Scouts will report all cases in line with the Scout Associations guidelines **Substance Use and Misuse**

6f. Torbay District Scouts reserve the right to terminate your booking at any time

Insurance

7a. Torbay District Scouts have legal liability insurance to cover its potential liabilities. Groups booking our facilities should consider whether they wish to obtain other insurances such as cancellation or personal accident insurance

7b. Torbay District Scouts cannot accept liability for any personal belongings and or property owned by or hired to users which has been lost, stolen or damaged during the course of a stay or visit

Torbay District Scout Campsite and facilities

8a. All camping pitches and buildings are available from 2pm on the day of your arrival

8b. All camping pitches and buildings must be vacated and cleared by 12 noon on the day of departure.

In completing this form, I consent to Torbay Scouts collecting and storing my details The personal information provided is used by Torbay Scouts in the planning and administration of the Campsite. All information is securely disposed of six months from the end of camp. Torbay Scouts will store this personal information in paper form and on computer systems in accordance with the General Data Protection Regulation. Your information will not be shared outside of the Scout Association. You can request a review of the data held.

In completing and returning this form you give Torbay Scouts permission to use your data. We value your privacy and will never share your details with a third party.

You have the right to decline this permission, please contact the Booking Manager for more information.

Charity Number: 1027059 Torbay District Scout Council Registered Address: 204 Newton Road Torquay TQ2 7JN

Torbay District Scout Campsite
Easterfield Lane, Torquay, Devon, TQ1 4SW



We reserve the right to charge an additional night's fees for any delay to your departure

8c. If a member of the Campsite Team is unable to greet you on arrival you will be provided with access instructions by email a few days prior to the commencement of your booking

8d. Torbay District Scouts strictly prohibit the use and discharge of any style of pyrotechnic devices (Fireworks) on the campsite.

8e. Torbay District Scouts reserve the right to charge Groups for any damage caused to any are of the campsite, buildings and or equipment by their members during their stay

8f. Torbay District Scouts reserve the right to charge a cleaning fee if a group leaves any area in an unreasonable state of cleanliness

8g. The digging of fire pits and latrines is not permitted on Torbay District Campsite.

8h. Torbay District Scout Campsite does not have facilities for chemical toilet waste disposal.

8i. Wi-Fi use is subject to the Terms of Torbay Scouts [Internet Policy](#). By signing on to the system you agree to be bound by the terms

8j. Dogs are not permitted on site (except Assistance Dogs)

8k. For your security, Torbay District Scout Campsite is covered by CCTV monitoring equipment

8l. Torbay District Scouts will not be liable for any cancellation, alteration or delay caused by circumstances beyond our reasonable control, such as acts of God, war, riot, civil commotion, terrorism, malicious damage, threats to safety, accident, environmental contamination, pandemic, outbreak of disease, fire, storm or flood

8m. The use of personal electrical appliances is at your own risk. Groups will be charged for any damage caused by use of faulty personal electrical equipment

8n. Torbay District Scouts may take photographs for promotional or marketing purposes. All images will be used in accordance with the Scout Associations guidelines

8o. If you have any complaint during the period of your booking, please contact the Camp Warden or the District Commissioner

In completing this form, I consent to Torbay Scouts collecting and storing my details The personal information provided is used by Torbay Scouts in the planning and administration of the Campsite. All information is securely disposed of six months from the end of camp. Torbay Scouts will store this personal information in paper form and on computer systems in accordance with the General Data Protection Regulation. Your information will not be shared outside of the Scout Association. You can request a review of the data held.

In completing and returning this form you give Torbay Scouts permission to use your data. We value your privacy and will never share your details with a third party.

You have the right to decline this permission, please contact the Booking Manager for more information.

Charity Number: 1027059 Torbay District Scout Council Registered Address: 204 Newton Road Torquay TQ2 7JN